

HOW TO PROTECT YOUR DEBIT CARD

Sign Up For and Use Card Controls

1. If you already have a Dedham Savings Debit Card, sign up for and login to Online Banking on a computer
2. On your smartphone, using Google Play for Android or Apple Store for iPhones, search for and install the Dedham Savings mobile app
3. Open the app and login with your Online Banking credentials
4. Tap the “More” icon
5. Tap “Card Controls”
6. You can turn your card on and off in seconds with the “Enable card for use” button. If this button is green, your card is ready to use. If it’s not green, the card cannot be used. Note that you must turn this on in order to manage the additional Card Controls.
7. Determine which of the additional controls you would like to activate and follow the screen prompts
8. Additional controls include: Location, Transaction Type, Merchant Type, and Threshold Amount
9. Once you’ve set up all your controls, log out of the app

What Can You Use Card Controls For?

- Turn your Debit Card off for safety if you temporarily misplace it
- Control where your Debit Card is used
- Set spending limits for Debit Card purchases

Need More Help From An Expert?

Give us a call during business hours at 781.329.6700 or 800.462.1190.



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