

HOW TO BANK ON YOUR PHONE

Sign Up For and Use Mobile Banking

1. Sign up for and login to Online Banking on our website, www.dedhamsavings.com. During this process, be sure to select “Your Link with Bill Payment”, as this gives you many banking options.
2. On your smartphone, using Google Play for Android or Apple Store for iPhone, find and install the free Dedham Savings Mobile Banking app
3. Open the app and login using your Online Banking credentials (User ID and Password)
4. Once logged in, you should see your accounts and balances
5. To Access Services:
 - a. **Account History:** Tap on an account to view account history. You can view up to 90 days’ history on your phone; to view up to 13 months’ history, login to Online Banking.
 - b. **Pay Bills:** Tap “+” then “Pay Bill.” If you don’t see this option, log back into our website, click on “Customer Service”, “Account Maintenance”, “Change User Profile”, and select “Your Link with Bill Payment.” Back in the mobile app, access Bill Pay, tap on a Payee and follow the prompts to send a bill payment, or tap “Add” to set up a new Payee.
 - c. **Transfer Between Accounts:** If you’d like to transfer between accounts, contact us to complete a Transfer Authorization Form. Once this is completed, login to the mobile app and tap the “+” at the bottom of the screen. Tap “Transfer” and follow the prompts.
 - d. **Send Money:** To send money to another person, tap the “+” at the bottom of the screen. Select Zelle, and follow the prompts.

What Can You Use Mobile Banking For?

- Check your account balance or history any time
- Make deposits from your kitchen table
- Transfer funds between accounts
- Pay bills
- Send money to people, no matter where they bank
- Manage your Debit Card

Need More Help From An Expert?

Give us a call during business hours at 781.329.6700 or 800.462.1190.



www.dedhamsavings.com