

HOW TO BANK ON YOUR PHONE

Sign Up For and Use Mobile Banking

1. On your smartphone, using Google Play for Android or Apple Store for iPhone, find and install the free Dedham Savings Mobile Banking app
2. Open the app and select “Enroll Now”
3. Enter all requested information, including the account type you’d like to have access to. If you do not know your account number, please contact us. If you’re just opening your account in the moment, we’ll provide you with your new account number
4. Continue entering requested information and select “Continue”
5. On the next screen, create the User ID and Password you want to use to access Mobile Banking (you’ll use the same information to access Online Banking on our website), add your primary email, and click “Continue”
6. Read and accept the Online Banking Agreement and click “Continue”
7. Confirm your User ID and primary email and click “Continue”
8. Congratulations - you’ve successfully enrolled in Mobile Banking! Click “Close” and you’ll be directed to the sign-in screen where you can now login to Mobile Banking!
9. Once logged in, you should see your accounts and balances
10. To Access Services:
 - a. **Account History:** Tap on an account to view account history. You can view up to 13 months’ history on your phone.
 - b. **Pay Bills:** Tap “Bill Pay” then tap on “Add Payee” or “Pay a Bill” and follow the prompts to start using Bill Pay
 - c. **Transfer Between Accounts:** Tap the “Transfers” at the bottom of the screen. Tap “Make Transfer” and follow the prompts
 - d. **Send Money:** To send money to another person, tap the “More” at the bottom of the screen. Select Zelle, and follow the prompts
 - e. **View Credit Score:** Tap “More,” then scroll to “Credit Score” and follow the prompts

What Can You Use Mobile Banking For?

- Check your account balance or history any time
- Make deposits from your kitchen table
- Transfer funds between accounts or banks
- Pay bills
- Send money to people, no matter where they bank
- Manage your Debit Card
- Keep tabs on your credit score



Need More Help From An Expert?

Give us a call during business hours at 781.329.6700 or 800.462.1190.

www.dedhamsavings.com